

Sedex Members Ethical Trade Audit Report





Audit Details											
Sedex Compan Reference: (only available on System)		ZC: 403891	708			available	eference: e on Sedex	ZS: 404067901			
Business name (Company nam	e):	Apex Fash	ion Wed	ar Limi	ited						
Site name:		Apex Fash	ion Wed	ar Limi	ited						
Site address: (Please include fu address)	II	Word no. 06, Holding no. B-50/3, area- Kalampur, Kaliakoir Pouroshova, Kaliakoir, Gazipur.		Coun	try:		Bangladesh				
Site contact and title:	doj b	Mr. Md. Ho	arun Or I	Rashic	d – DG	SM (Co	mpliance)				
Site phone:		+8801787-	668185		Site e-	-mail:		comp	oliance@ap	<u>exholdin</u>	gs.com
SMETA Audit Pillo	ars:	∑ Labour Standards			ty (pluronme	olus 4-pillar		nment	Busines	s Ethics	
Date of Audit:		23 Novem	ber 2022	2							
Audit Company Name & Logo: ITS Lablest Bangladesh Ltd. intertek Total Quality. Assured.								ner (payer): n Wear Limii			
				Audit (Condu	ucted B	у				
Affiliate Audit Company			Purcho	aser				Retailer			
Brand owner		NGO		[Trade	Union			
Multi– stakeholder				(Combined Audit (select all that apply)						
If you have an	•	cerns or qu		abou	ut this	SMET	A report o	or the	associate	d SMET	A

audit, please contact <u>grievance@sedex.com</u>.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): The audit duration took less time than expected as the audit support of facility management was very prompt, very transparent and no discrepancies found during the audit process.

Auditor Team (s) (please list all including all interviewers):

Mohammad Abul Kashem

Mynul Hasan

Mahmudul Islam Tapu

Rokibul Hasan Mollah

Asst. Manager (RA 21702386)

Asst. Supervisor (ASCA 21704283)

Senior Auditor (ASCA 32200107)

Auditor (ASCA 32200261)

Md. Imran khan

Auditor (ASCA 32200261)

Auditor (ASCA 32200261)

Lead auditor: Mohammad Abul Kashem APSCA number: RA 21702386

Lead auditor APSCA status: In Good Standing

Team auditor:

Mynul Hasan

Mahmudul Islam Tapu

Rokibul Hasan Mollah

APSCA number: ASCA 21704283

APSCA number: ASCA 32200107

APSCA number: ASCA 32200261

Md. Imran khan APSCA number: ASCA 32200256

Interviewers:

Mohammad Abul Kashem

APSCA number: RA 21702386

Mynul Hasan

Mahmudul Islam Tapu

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Md. Imran khan

APSCA number: ASCA 21704283

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APSCA number: ASCA 32200261

APSCA number: ASCA 32200256

Report writer: Md. Imran khan APSCA number: ASCA 32200256

Date of declaration: 23 November 2022

Report reviewer: Mazharul Anwar



Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)	
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC Obs GE		GE		
0A	Universal Rights covering UNGP						0	0	None observed	
ОВ	Management systems and code implementation					0	0	0	None observed	
1	Freely chosen Employment					0	0	0	None observed	
2	Freedom of Association					0	0	0	None observed	
3	Safety and Hygienic Conditions					03	0	0	Non-Compliance: Eye guards of overlock machines were found displaced from its position. Aisles were partially blocked with finished goods & trolley. Approved layout plan found mismatched with current floor usage.	
4	Child Labour					0	0	0	None observed	
5	Living Wages and Benefits					0	0	02	Good Example: • Facility provides attendance bonus to all employees as per company policy.	



							Facility has a free medical consultancy to family members of their worker.
6	Working Hours			0	0	0	None observed
7	<u>Discrimination</u>			0	0	0	None observed
8	Regular Employment			0	0	0	None observed
8A	Sub-Contracting and Homeworking			0	0	0	None observed
9	<u>Harsh or Inhumane Treatment</u>			0	0	0	None observed
10A	Entitlement to Work			0	0	0	None observed
10B2	Environment 2-Pillar			0	0	0	None observed
10B4	Environment 4–Pillar			NA	NA	NA	NA
10C	Business Ethics			NA	NA	NA	NA

General observations and summary of the site:

- The product manufactured at this site is all kind of Knit garments item.
- The facility has started its operation in May 2017.
- Overall responsibility for meeting the standards is taken by Mr. Md. Harun Or Rashid DGM (Compliance)
- A total of 4880 employees are working in the facility including 983 non-production employees where 493 are from management employees. Out of 4880 employees, 2813 are female employees and 2067 are male employees.
- Total land area of the facility premises 22,95,000 square feet, production and warehouse area are 3,60,000 square feet and 40,000 square feet respectively.
- There is another sister concern in the facility namely Apex Lingerie Ltd. Sister Concern Facility is with same management located at the facility premises.
- All the employees are local (Bangladeshi).



- Facility has a Trade Union, Name: Apex Holdings (Garments) Ltd. Sromik and kormochari Union, Reg. no: Dhaka-3275. Trade Union member were present during the audit. Moreover, management informed that they would communicate the outcome of the audit to the workers through notice board and would discuss at next committee meeting.
- There is evidence of both male and female in management and among supervisors.
- Site has no peak seasons; their production capacity is round the year same.
- Site uses no sub-contractors.
- Facility has all 100% fixed employees.
- Facility has weekly holiday on Friday, only Knitting section workers get one day off in a week according with roaster basis.
- All the department of the facility operates in one general shift from 8:00 am to 5:00 pm with 1-hour lunch break in 3 shifts from 12:45 pm to 1:45 pm, 1:00 pm to 2:00 pm and 1:30 pm to 2:30 pm.
- Only Knitting section operates in three shifts from 6:00 am to 2:00 pm, 2:00 pm to 10:00 pm and 10:00 pm to 06:00 am including 1-hour meal break.
- Standard working hours on site was in average 208 hours/month with 1 day off in every 7-day-period.
- Legal minimum pays (BDT 8000.00) were paid to all employees and facility provides minimum wage as per Bangladesh Government Gazette dated 24th January 2019.
- Correct Overtime hours were paid; Employees were paid 200% of minimum hourly wage for Overtime.
- Employee's wages are calculated monthly. The payment method of the salary is Mobile financing system within 7 working days of following month and the payment cycle is 01 to 30/31 for workers and 26 to 25 for management stuff. Workers Last payment day was on 06 November 2022.
- Time keeping system is electronic face detection and card punch.
- Audit scope is 01 year (from November 2021 to October 2022).
- The youngest worker on site was 19-year-old.
- Audit sample is 75 according to the manpower of the facility.
- 75 Records to show wages and hours were taken from October 2022 (Current paid month), May 2022 (Random month) & December 2021 (Random Month).
- 75 employees were selected for interview; they were interviewed as 09 groups of 05 and 30 employees were interviewed individually.

*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

	Site D)etails						
A: Company Name:	A: Company Name: Apex Fashion Wear Limited							
B: Site name:	Apex Fashion Wear Limited							
C: GPS location: (If available)	no. B-50/3, area-Ka	PS Address: Word no. 06, Holding Latitude: 24.0618252 Longitude: 90.2458259 liakoir Pouroshova, Kaliakoir, Gazipur.						
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Factory license: License No: 18023/Gazipur 'L' category, issued by Deputy Chief Inspector General of Industries (Govt. Of the People's Republic of Bangladesh), which is valid till 30th June 2023. Fire License: Fire License No: DD/Dhaka/25645/2015 issued by Bangladesh Fire Service & Civil Defense Authority which is valid till 30th June 2023. Trade License: Trade License No: 62207, issued by Kaliakoir Pouroshova, which is valid till 30th June 2023.							
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	All kind of Knit garments item.							
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Apex Fashion Wear Limited is located at Word no. 06, Holding no. B-50/3, area-Kalampur, Kaliakoir Pouroshova, Kaliakoir, Gazipur. The facility has started its operation in May 2017. Total land area of the facility premises 22,95,000 square feet, production and warehouse area are 3,60,000 square feet and 40,000 square feet respectively A total of 4880 employees are working in the facility including 983 non-production employees where 493 are from management employees. Out of 4880 employees, 2813 are female employees and 2067 are male employees There is another sister concern in the facility namely Apex Lingerie Ltd. with same management located at the facility premises. The facility premises (audited facility) consist of total 08 buildings and 12 Shed areas. Details description provided as below:							
	Production	Description		Remark,				



Building /shed		if any
Building 01 (9 sto	oried)	
Ground Floor	Knitting and Store under Apex Fashion Wear Limited, Narrow Fabric Department (NFD) under Apex Lingerie Ltd (sister Concern Facility)	Common Use
1st Floor	Workers dinning and canteen commonly used, incubator (training center of unskilled worker), admin, office, conference room, learning center (incubator). Narrow Fabric Department (NFD) under Apex Lingerie Ltd (sister Concern Facility)	Common Use
2nd Floor	Sewing section, stationary store, finishing section, packing section, maintenance room, spot removing room, accessories store, finished goods store & office	NA
3rd Floor	Sewing section, cutting section, fusing machine area, spot removing room, piping area, CAD, fabric store	NA
4th Floor	Sample section, temporary leftover store	Proposed for Sewing, Finishing & Finished Goods Store
5 th Floor	Temporary leftover store, idle machine area	Proposed for Sewing, Finishing & Fabric Store
6 th Floor	Temporary leftover store, idle machine area	Proposed for Sewing, Finishing & Fabric Store
7 th Floor	Printing section, heat press area, chemical sub store, office, Temporary leftover store area, vacant approximate 50% area	NA
8 th Floor	Vacant – Proposed for Office	NA
Top Floor	100% vacant	NA
Building 02 (02 s	toried)	
Ground floor	Power generator room, electrical substation.	Common Use
First floor	Chiller room	Common Use
	Cooling tower, 50% vacant	Common Use



Ground floor	Fire pump room, fire alarm control panel, firefighting equipment store, central workshop, utility office, compressor room, fabrication workshop	Common Use
First floor	Common Use	
Second floor	department and utility store Staff dining and kitchen	Common Use
Roof top	100% vacant	NA
Building 04 (01 st	oried)	
Ground floor	RMS room, cathode transformer room	Common Use
Roof top	100% vacant	NA
Building 05 (01 st	oried)	1
Ground floor	Transformer room	Common Use
Roof top	100% vacant	NA
Building 06 (01 st	oried)	
Ground floor	Security room	Common Use
Roof top	100% vacant	NA
Building 07 (01 st	oried)	
Ground floor	Boiler room	NA
Roof top	100% vacant	NA
Building 08 (01 st	oried)	
Ground floor	Security room, waiting room	Common Use
Roof top	100% vacant	NA
Shed 1		
Ground floor	Processing hall (Under construction and this area under Apex Lingerie Ltd. which is sister concern facility), medical room, childcare room which is commonly used.	Common Use
Mezzanine floor	Under construction	NA
·	Yarn store and Office – Under	NA
Shed 2	Apex Lingerie Limited	
Shed 2 Shed 3	Apex Lingerie Limited Fabrication workshop	Commonly used



	Shed 5	Blank	NA			
	Shed 6	Wastage store	Commonly used			
	Shed 7	Temporary fire installation workshop	Commonly			
	Shed 8	Carpenter store	Commonly used			
	Shed 9	Workshop	Commonly used			
	Shed 10	Security post	Commonly used			
	ETP area	Effluent treatment plant	Commonly used			
	WTP area	Water treatment plant	Commonly used			
	Yes No Please give details Does the site have Yes No Please give details Kaliakoir Pourosho Machine lay out e and Establishment	stegrity issues (large cracks) observers. Solve a structural engineer evaluation? Solve on 02 September 2021. Evaluation by Department of Inspects (DIFE) on 27 June 2021.	g audit. aluation, by			
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor					
H: Month(s) of peak season: (if applicable)	Round the year so	ime.				
I: Process overview:	Product Manufact	ured: All kind of Knit garments item.				
(Include products being produced, main operations, number of production lines, main equipment used)	Main production process: Knitting, Cutting, printing, sewing, finishing and packing.					
	Production Capac	:ity: 25,00,000 pieces per month.				



Production Lines: 80

Machines used:

Oval Printing M/C, Glass Table, Auto Run Dryer, Curing Machine, Heat Press Machine, Fusing Machine, Mesh Stretching Machine, Flock Print Machine, Expose Machine, Expose Machine, Color Mixer Machine, Hand Color Mixer M/C, Hot Air Gun, Oven Dryer Machine, Balance Machine, Shade Light Box, Xante En/Press, Single Needle Lock Stitch Plain Machine, Single Needle Chain Stitch Plain Machine, Single Needle V Cutting, Two Needle Lock Stitch Machine, 4 Needle Over Lock Machine, Flat Lock Small Cylinder Bed, Flat Lock Cylinder Bed W.B, Flat Lock Small Cylinder Bed, Flat Lock Cylinder Bed, Flat Lock Cylinder Bed Rear Roller, F/L Fb Lace Attaching, , Flat Lock Cylinder Bed, Flat Lock Cylinder Bed Hem, Bar Tack Machine, Zig Zag Machine, Design-Zig Zag Machine, Velcro Attach Machine, Cylinder Bed Interlock Sewing Machine-Vt, Flat Lock Fb-F-Set Binding Machine, Flat Lock Fb-F-Set Binding Machine, Flat Lock Cb-Lc Hemming With Walking Feed, Flat Lock Cb-Lc Hemming Standard Feed, Flat Lock Scb-Lc Hemming With Top Feed, Fd 4 Needle 6 Thread Flat Scammer, Multi Needle Flatbed Top Seamer, Multi Needle Cylinder Bed Top Seamer, Multi Needle Cylinder Bed Top Seamer, Scallop Binding Machine, Picot Machine, Feed Of Arm 2 Needle, Pattern Sewer Machine, Buttonhole Machine, Lockstitch Button Sewer, Bar Tacker Machine, Thread Winder, Button Pull Test Machine, Automatic Snap Attaching Machine, Automatic Snap Attaching Machine, Cloth Cutting Mc, Compact Fusing, Band Knife, Fabric End Cutter, Auto Spreading, Fabric Relax, Fabric Rolling, Fabric Inspection, Manual Spreading, Regulating Cm, Band Cutting Machine, Metal Detector, Thread Suction, Iron Table, Digitizer, Inkjet Plotter, Electric Grinder, Metering Device, Knitting Machine

Chemical used:

PLACMENT PRINT-AFWL, PLACMENT PRINT-AFWL, Decoloring Agent, Poly Aluminum Chloride (PAC), Super Floc C-492 HMW, Super Floc C-496 HMW, Polyacrylamide, Urea, Caustic Soda LIQ, AFP-100, Aica (Frame) Glue, Aquasol TS, Bezafluor Blue BS-NF, Bezafluor Green BS-NF, Bezafluor Orange RS-NF, Bezafluor Pink BS-NF, Bezafluor Red RS-NF, Bezafluor Violet BR, Bezafluor Yellow BS-NF, Bezaprint Black DW, Bezaprint Blue RR, Bezaprint Blue TB, Bezaprint Green BT, Bezaprint Red SGR, Bezaprint Violet KB, Bezaprint Yellow RR, CTA-0100 Oxal, CTS-F680 Foaming Paste, Colormatch 102 Citron, DTR-101, Emulsion Hardener (A), Emulsion Hardener DI, Flock Green, Flock Powder Black, Flock Powder-Red, Flock White, Flock Yellow, Glitter Blue, Glitter Pink, Glitter Powder (Golden), Glitter Violet, Glitter-Black Color, Matclean PIR Liquid, Minerprint Binder NFO, Minerprint Clear Rubber EC, NX Evolution PC Pro Blue PF, NX Evolution PC Pro Magenta PF, NX Evolution PC Pro Orange PF, NX Evolution PC Pro Red 254 PF, NX Evolution PC Pro Red X PF, NX Evolution PC Pro Red YS PF,NX Evolution PC Pro Violet PF, NX-6581 Optical White, NX-6835 Bash- H.D, Nk Binder R-5HN, PC-50, Polytex W-690, Premium Rubber White SXF-102 (Matt), Print Perfekt AM-1, Printperfekt



	226 EC , Printperfekt 226 EC, Printperfekt Gloss, Rainbow Glitter, Reflactive Powder, Rose Golden Glitter, SC-20C, SC-20W, STI 7160 Catalyststi SILICONE 7835 HIGH DENSITY BASE, STI Silicone 7581 White, STI Silicone 7701 Overprint Clear, STI Silicone 7711 Defender Black, STI Silicone 7838 HD Clear ,STI Silicone Reducer , Silkflex Aquasol Emboss EMB-501, Silk Flex Eco Oxal Fixer SU-400E, Silk Flex High Density Rubbeclear CHD-301, Silk Flex High Density Rubbewhite WHD-302, Silver Color Glitter, Texsol 499 TEX, Translac Bond 55, Tubiscreen GD 200.
J: What form of worker representation / union is there on site?	 ☑ Union (name) Apex Holdings (Garments) Ltd. Sromik and kormochari Union Reg. no: Dhaka- 3275 ☐ Worker Committee: ☐ Other (specify) ☐ None
K: Is there any night production work at the site?	Yes No Only Knitting section operates work in three shifts from 6:00 am to 2:00 pm, 2:00 pm to 10:00 pm and 10:00 pm to 06:00 am including 1-hour meal break.
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No If yes approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No If Yes approx. % of workers
N: Were all site provided accommodation buildings included in this audit	Yes No If No, please give details: There is no accommodation buildings in this facility.



Audit Parameters						
A: Time in and time out	Day 1 Time in: 9:30 ho Day 1 Time out: 16:30 hours	urs	Day 2 Time in: NA Day 2 Time out: NA	Day 3 Time in: NA Day 3 Time out: NA		
B: Number of auditor days used:	5 Man Days (Five auc	litors in	one day)			
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Window detail: 4 weeks ☐ Unannounced					
E: Was the Sedex SAQ available for review?						
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	☐ Yes ☐ No If Yes , please capture detail in appropriate audit by clause					
G: Who signed and agreed CAPR (Name and job title)	Mr. Md. Harun Or Ras	hid – D	OGM (Compliance)			
H: Is further information available (if yes, please contact audit company for details)						
I: Previous audit date:	Not Applicable					
J: Previous audit type:	Not Applicable					
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A					
Audit attendance	Management	Work	er Representatives			
Audii allendance	Management	WORK	er Representatives			

Audit attendance	Management	Worker Representatives			
	Senior management	Worker Committee representatives	Union representatives		
A: Present at the opening meeting?	⊠ Yes □ No	☐ Yes ⊠ No	⊠ Yes □ No		
B: Present at the audit?	⊠ Yes □ No	☐ Yes ⊠ No	⊠ Yes □ No		



C: Present at the closing meeting?	⊠ Yes □ No	☐ Yes ☒ No	⊠ Yes □ No		
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	The audited facility has trade union. Member of trade union was present during the meeting.				
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	Not Applicable as Uni opening meeting.	on representative was	s present during the		



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis										
		Local			Migrant*					
	Permanent	Temporary	Agency	Permanent	Permanent Temporary Agency		Home workers	Total		
Worker numbers – Male	1183	0	0	0	0	0	0	1183		
Worker numbers – female	2714	0	0	0	0	0	0	2714		
Total	3897	0	0	0	0	0	0	3897		
Number of Workers interviewed – male	35	0	0	0	0	0	0	35		
Number of Workers interviewed – female	40	0	0	0	0	0	0	40		
Total – interviewed sample size	75	0	0	0	0	0	0	75		



A: Nationality of Management	Bangladeshi	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	B1: Nationality 1: _Bangladeshi_ B2: Nationality 2:NA	Was the list completed during peak season? Yes No Not applicable. Facility has no peak season. Their production capacity is round the year same.
C: Please provide more information for the three most common nationalities.	C: approx. % total workforce: Nationality100%_C1: approx. % total workforce: Nationality 2NAC2: approx. % total workforce: Nationality 3NA_	
D: Worker remuneration (management information)	D:NA% workers on piece rate D1:NA% hourly paid workers D2:100% salaried workers Payment cycle: D3:NA% daily paid D4:NA% weekly paid D5:100% monthly paid D6:NA% other D7: If other, please give details	



Worker Interview Summary

Worker Interview Summary		
A: Were workers aware of the audit?	⊠ Yes □ No	
B: Were workers aware of the code?	⊠ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	09 groups of 05	
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 35	D2: Female: 40
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent	
H: What was the most common worker complaint?	None.	
I: What did the workers like the most about working at this site?	Overtime is fully voluntary, Wages are paid on time, working condition is hygienic, Benefits are provided more than law requirement and management are very supportive and well behaved.	
J: Any additional comment(s) regarding interviews:	Most employees enjoyed working at this facility, they felt they had sufficient wage and had a good relationship with management in general.	
K: Attitude of workers to hours worked:	Very favourable as total working hour is within their limit and overtime is fully voluntary.	



L. Is there any worker survey information available?
☐ Yes ☐ No L1: If yes, please give details:
M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The employees were generally positive about their workplace; they got on well with workers and managers. They found management team positive and approachable.

The employees were assured of confidentiality, and they spoke freely of their views of the factory. All employees said they were satisfied with their employment at the factory, and they are provided wages as per their agreement. They felt free to leave this employer and understood the notice period required. The facility management treated them with respect.

Employees are able to complain directly to their welfare officer, compliance responsible person or line manager and also felt free to give their general concerns to their management representative.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

The Trade union members were positive about the facility and looking forward to developing relationships with the management team.

Trade union members' interviews were conducted privately in a separate place. The Trade union members replied naturally regarding their responsibilities as Trade union member, and they also informed that they can easily carryout their daily job without any difficulties.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The facility management showed a positive attitude to this audit and during the whole audit Mr. Md. Harun Or Rashid – DGM (Compliance) along with his team was present through the audit process and cooperated the whole audit. Facility management respected clients' requirement and allowed auditors to take photographs of all production process, best practices and also non-conformities. They also provided photocopy of required documents and allowed auditors to interact with the employees confidentially. At the closing meeting, the facility management agreed with all the findings and suggested corrective actions. The factory management had a system in place to check their current practices against their clients' requirements and the local law, and they took notice of the findings of the internal audit team and also have a Health & Safety committee to take care of health and safety concerns.



Audit Results by Clause

0A: Universal Rights covering UNGP

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning **Human rights**

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The responsible person for implementation and monitoring Mr. Md. Harun Or Rashid DGM (Compliance)
- The facility has policy and procedures for human rights.
- The facility communicates this code of conduct to the employees through notice board and orientation training.
- It is communicated to all appropriate parties, including suppliers through the responsible person.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility code of conduct.
- Written policies and procedure that being provided individually to employees.
- Management, employee training / meeting records.
- Last orientation training was held on 06 November 2022 with 28 members.

Any other comments: None.

A: Policy statement that expresses commitment to	
respect human rights?	□No
	A1: Please give details: (mainly applicable for the
	parent company):



The facility has a social com	
Yes No Please give details: The for person who responsible for concerning Human Rights. Name: Mr. Md. Harun Or Ras	implementing standards
Yes No C1: Please give details: independent compliance dealing with human rights in is a completely transparent:	team for reporting and npact without fear and it
 ☐ Yes☐ NoD1: If no, please give details	:
keeping privacy of worker	
dings	
Finding: Observation Company NC Description of observation: None Observed. Local law or ETI/Additional elements / customer specific requirement: Not Applicable.	
ples observed:	
	Objective Evidence Observed: None observed.
	Commitment to respect hum ☐ Yes ☐ No Please give details: The form person who responsible for concerning Human Rights. Name: Mr. Md. Harun Or Rass (Compliance) ☐ Yes ☐ No ☐ C1: Please give details: independent compliance dealing with human rights in is a completely transparent: ☐ Yes ☐ No ☐ D1: If no, please give details: ☐ No ☐ E1: Please give details: The keeping privacy of workers facility has an IT policy for details. ☐ dings ☐ dings



Measuring Workplace Impact Measuring Workplace Impact Table

Measuring Workplace Impact Table			
Workplace Impact	Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: November 2020 to October 2021: 02 %	A2: This year: November 2021 to October 2022: 03 %	
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	August to October 2022: 04 %		
C: Annual % absenteeism: Number of days lost through job absence in the year/[(number of employees on 1st day of the year + number employees on the last day of the year) / 2]* number available workdays in the year	C1: Last year: November 2020 to October 2021: 02 %	C2: Last year: November 2021 to October 2022: 02 %	
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period/[(Number of employees on 1st of the period+ Number of employees on the last day of the period) / 2] * Number of available workdays in the month	December 2021 to February 2022: 01 %		
E: Are accidents recorded?	Yes No E1: Please describe: All the minor and major injuries are recorded in an injury register. Last injury was on 31 October 2022. Which was minor cutter injury in right hand finger by Needle.		
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) /Number of total workers]	F1: Last year: November 2020 to October 2021: 0.9 %	F2: This year: November 2021 to October 2022: 1.2 %	
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	December 2021 to February 202: 0.3 %	2021 to February 2022:	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents & work related injuries * 100)/Number of total workers]	H1: Last year: November 2020 to October 2021: 0.6 %	H2: This year: November 2021 to October 2022: 0 %	
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	11: 6 months 0 % workers	I2: 12 months 0 % workers	
J: % of workers that work on average more than 60 total hours / week in the last 6 / 12 months:	J1: 6 months 0 % workers	J2: 12 months 0 % workers	



OB: Management systems and Code Implementation

0B: Management system and Code Implementation

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Responsibility for meeting the legal and client code requirements is taken Mr. Md. Harun Or Rashid
 DGM (Compliance)
- The facility communicates this Code to all employees by training as confirmed by training records and employee interviews.
- The ETI based code was posted on-site for employee's review.
- The facility had set up policy and pointed one staff to update labour law requirements.
- Implementation of any necessary changes is then given to the individual department heads after agreement with the facility manager.
- Social compliance policy statement appropriate for the nature of the facility's operation and aligned with the company's vision and an integral part of the company's strategy.
- Facility conducts periodic assessments of its social compliance system to identify improvement opportunities.
- The facility conducts orientation training for all new employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Employee handbook.
- Facility Code of Conduct (COC).
- All policies of facility.
- Legal license (Factory, Fire, Trade)
- Internal audit records.
- Meeting records.
- Internal audit records
- Management, employee training / meeting records

Any other comments: None.



Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: The site has not been subject to any fines/prosecutions for noncompliance to any regulations in the last 12 months.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: It was noted through documentation review that facility has policies and procedures for forced labour, child labour, discrimination, harassment & abuse.	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Facility provides training on forced labour, child labour, discrimination, harassment & abuse on monthly basis to the management level employees. Moreover, no forced labour, child labour, discrimination, harassment & abuse was found during facility tour and employee interview.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Managers were provided training for forced labour, child labour, discrimination, harassment & abuse on Mid-level Management training. Last Mid-level Management training was held on 06 November 2022 with 40 participants and conducted by Deputy Manager.	
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	 ∑ Yes ☐ No E1: Please give details: Training records were found including picture and attendance sheet. 	
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: Facility has BSCI (Validity till 26 January 2023), WRAP (Validity till 13 March 2023), GRS (Validity till 07 August 2023), RCS (Validity till 07 August 2023), OCS (Validity till 07 August 2023), GOTS (Validity till 07 August 2023), HIGG (Validity till 26 June 2023).	
G: Is there a Human Resources manager/department? If Yes, please detail.	 ∑ Yes ☐ No G1: Please give details: There is 20 members in Human Resources department which is headed 	



	by Mr. S.M. Shaokat Manager, HR & Compliance.
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Mr. Md. Harun Or Rashid – DGM (Compliance)
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: The facility has an IT security policy which ensures worker information is confidential.
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: The facility has an effective key control procedure to keep the information confidential.
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	 ∑ Yes ☐ No K1: Please give details: Facility's risk assessment was according to law. Last risk assessment was conducted on 25 August 2022.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1: Please give details: The facility has an internal system to raise the issue found in risk assessment and to implement the way of reducing it.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: Facility has a supplier selection policy which ensures labour standard of its own supplier.
Land rigi	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	 ∑ Yes ☐ No N1: Please give details: The facility has all the required licenses and permissions as per legal requirements.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	∑Yes ☐ No O1: Please give details: the facility has anticorruption committee, anti-bribery policy to support due diligence in applying national laws and practices relating to land title.
P: Does the site have a written policy and procedures specific to land rights.	☐ Yes ☑ No



If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	P1: If yes, how does the	company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	_	The facility has ownership iining all legal procedure conducted.
minimize adverse impacts? legal procedure and		The facility maintaining all specific land acquisition void or minimize adverse
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.		No illegal appropriation of or expansion of footprint.
Non-compliance:		
Description of non-compliance: NC against ETI/Additional Elements NC against customer code: None observed		Objective evidence observed: (Where relevant please add photo numbers)
Local law and/or ETI requirement: None required		None
Recommended corrective action: Not applicable		
Observo	ition:	
Description of observation: None observed.		Objective evidence
Local law or ETI requirement: Not applicable		observed: None observed.
Comments: None.		
Good Examples	observed:	
Description of Good Example (GE): None observed.		Objective evidence observed: None observed.



1: Employment is Freely Chosen

1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility has a policy which prohibits forced labour, and this was also available for review.
- Age verification documents (National ID card copy, educational certificate, nationality certificates) were available in employee personal files.
- Service book is provided to every employee.
- Overtime is voluntary.
- The terms and conditions of employment state that the employees are free to leave the workplace outside of their working hours. Facility also has a written policy regarding this.
- Work tools, PPE, IC/staff card, training, etc. are provided without payment.
- The facility does not implement prison labour.
- The above was confirmed in management and employee interview.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Facility policy and procedure
- Sample employee personal files.
- Service book
- Employee hand book

Any other comments: None

A: Is there any evidence of retention of original documents, e.g. passports/ID's	☐ Yes ☐ No If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No If yes, please give details and category of workers affected:
C: Is there any evidence of retention of wages /deposits	Yes No If yes, please give details and category of workers affected:



D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☐ No Please describe finding: Facility has a policy mentioning Workers	are free to terminate	
	employment from the facility.		
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there is a published 'modern day slavery	Yes No Please describe finding:		
statement.	Not applicable Yearly production turnover is 25 million USD.		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the workday?	Yes No Please describe finding: The employees can leave their workplace after their respective duties.		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	∑ Yes □ No		
	If yes, please give details and category of w	orkers affected:	
	Facility has established forced labour and bonded labour policy; even though they have no such type of labour.		
H: Is the site taking any steps			
/ trafficked labour?	Please describe finding:		
The facility has policy on forced/trafficked labour to raises awarene among employees. The facility communicates it through notic board on production floor. Overtime is totally voluntary. Employee can leave their workplace freely after their respective jobs.		cates it through notice Illy voluntary. Employees	
Non-constitution of the second			
	Non-compliance:		
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed		Objective evidence observed:	
Local law and/or ETI requirement: Not applicable		None observed	
Recommended corrective action: None			
	Observation:		



Description of observation: None observed Objective evidence observed: Local law or ETI requirement: Not applicable None observed Comments: None

Good Examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed



2: Freedom of Association and Right to Collective Bargaining are Respected

2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- All the employees are allowed to form or join the trade union of their own choice.
- There is one trade union in the facility (Name: Apex Holdings (Garments) Ltd. Sromik and kormochari Union), Reg. no: Dhaka- 3275
- Trade Unions were elected on 23 October 2020
- There are 10 members in the trade union.
- Trade Union members are not treated less favourably than other workers and are allowed to carry
 out their duties within working hours without affecting their remuneration.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Freedom of association policy review.
- Trade Union registration document.
- Trade Union formation records
- Trade Union member interview.
- Trade Union meeting attendance register.

Any other comments: None

A: What form of worker representation/union is there on site?	 ✓ Union (name) Apex Holdings (Garments) Ltd. Sromik and kormochari Union. Reg. no: Dhaka- 3275 ✓ Worker Committee: ✓ Other (specify) ✓ None



B: Is it a legal requirement to have a union?	☐ Yes ☑ No		
C: Is it a legal requirement to have a worker's committee?	Yes No No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	 Yes No D1: Please give details: Facility has an effective grievance handling procedure. Workers can submit their grievance verbally or in written through welfare officer or complaint box. D2: Is there evidence of free elections? Yes No 		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: Facility has a policy regarding Freedom of Association. The union members are involved in the development part of the facility. Besides, facility conducts regular meetings with the members of trade unions and the meeting minutes were communicated with the workers through notice board		
F: Name of union and union representative, if applicable:	Apex Holdings (Garments) Ltd. Sromik and kormochari Union. Reg. no: Dhaka- 3275	F1: Is there evidence of free elections? X Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Not applicable.	G1: Is there evidence of free elections? Yes No N/A	
H: Are all workers aware of who their representatives are?	∑ Yes ☐ No	H1: Trade Union members name with picture are posted in the notice board.	
I: Were worker representatives freely elected?	∑ Yes ☐ No	11: Date of last election: 23 October 2020.	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No	J1: Meeting minutes are posted on notice board.	
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: 02		
L: Please describe any evidence that union/worker's committee is effective?	The formation of the trade union held on 23 October 2020 Each meeting of trade union is conducted with two-month interval as per Bangladesh local law, Last meeting was on 09 September 2022 and the agenda were-		



Specify date of last meeting; topics covered; how minutes were communicated etc.	 Discuss about previous meeting minuets. Discuss about new labor law Amendment Others 			
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No			
If Yes , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA Not applicable			
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay? Yes No Not applicable				
	Non-compliance:			
Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: None observed			Objective evidence observed: (Where relevant please add photo numbers) None observed	
Observation:				
Description of observation: None observed Local law or ETI requirement: Not applicable Comments: None			Objective evidence observed: None observed	
Good Examples observed:				
Description of Good Example (GE): None observed			Objective evidence observed: None observed	



3: Working Conditions are Safe and Hygienic

3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

1. General Health and Safety management

- Mr. Maien Uddin Ass. Manager looks after Health & Safety issues for the site.
- Ventilation, temperature, and lighting were adequate for the production processes.
- Potable water was freely available in all areas and last drinking water test has been done on 30 May 2022 by Bangladesh University of Engineering and Technology (BUET).
- Sufficient clean toilets segregated by gender were available at all times for workers. There are 122 male toilets & 244 female toilets.
- Minutes of meetings show that there is monthly H&S committee meeting. Last meeting on 22 September 2022 with 12 participants.

2. Fire Safety

- There are 02 or more exit in each room.
- Firefighting equipment was adequate, and checks were up to date. Facility checked all fire equipment monthly schedules wise. Last fire equipment test was on 01 November 2022.
- The facility management posted the evacuation plans on every production floors/ shed with local language.
- Public Address system, fire hose found active throughout the facility.
- Facility has a firefighting team of 350 members and 350 rescuers, most of them are trained by Fire Service & Civil Defence authority. Some of the members had training internally.
- Facility has several fire safety equipment including but not limited to DCP extinguisher, CO2
 extinguisher, foam extinguisher, helmet, bucket, blanket, stretcher, fire bitter, fire hook, lock cutter,
 gas mask, eye goggles, fire alarm control panel, smoke- heat -multi detectors, manual call point,
 sounders, hose pipe etc.

Fire drill Information:



Last fire drill	Date	Time took	Employee was present	Fire drill monitored by
Day	18 August 2022	05 min 40 sec	4520	Fire safety officer
Night	31 October 2022	4 min 15 Sec	441	Fire safety officer
FSCD	22 September 2022	05 min 25 sec	4728	Warehouse Inspector Fire service and Civil Defense

3. Electrical, Machine & fire safety

- All electrical equipment was maintained in good condition such as sockets, plugs, switches and main fuse boards.
- Facility has 16 electrician and 04 boiler operators who checks and does inspection, roster wise for whole facility.
- Facility has 04 gas generators and 03 gas boilers.
- Facility checks all electric channels, electrical distribution board and electric connection daily and monthly schedule wise.

Electrical equipment checking information:

(Name) Inspection record	Last inspection date (Internal)	Internal check done by (designation)	Frequency of inspection (Internal)
Boiler	30-10-2022	Boiler Operator	Daily
Compressor	20-11-2022	Electrical Supervisor	Daily
Generator	05-11-2022	Generator operator	Daily
Distribution Board	24-22-2022	Electrician	Weekly
Machine	11-11-2022	Operator	Weekly

4. Chemical safety

- Facility uses hazardous chemicals for their production process maintaining safety measures.
- Material Safety Data Sheets were found for all other chemicals.

5. Medical services

- There were 54 first aid boxes with sufficient kits in the full facility.
- There were 126 internal first aid certified responders.
- Facility has 02 appointed Doctor 01 Nurse and 04 Medical assistant who are available in working time of the facility. They also arranged monthly first aid training with first aider. Last training was on 02 November 2022 with 61 participants.
- In the medical room they have more than 06 beds segregated for male and female.

6. Dormitory

• Facility didn't provide dormitory facilities to any employees.

7. Facility provide bellow training to employees:

Training Type Last Date of Participant Trainer Designation Frequent of training	•
---	---



Orientation Training to factory rules	06-11-2022	28	Welfare Officer	As required
Fire Fighting Training (Internal)	19-11-2022	66	Fire Safety Officer	As required
Fire Fighting Training (External)	15&16-06- 2022	40	Warehouse Inspector	As required
First Aid Training	02-11-2022	61	Doctor	As required
PPE Training	16-11-2022	66	Deputy Manager	As required
Mid-level management Training	06-11-2022	40	Deputy Manager	As required
Health & Safety Training	16-11-2022	66	Deputy Manager	As required
Chemical Handling Training	05-11-2022	72	Deputy Manager	As required
Wastage handling Training	03-11-2022	60	Welfare officer	As required
Grievance	01-11-2022	65	Executive	As required
Environmental Health & safety	07-11-2022	57	Sr. Executive	As required

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- License review: Fire license
- Building approval plan
- Group insurance
- Water test report
- Injury record and analysis report
- Machine and electric maintenance record
- Risk assessment report
- Training record: Fire training, First aid training, PPE training, Health and safety training
- Fire drill record
- Health and safety committee record
- Electric installation checking record
- Training records and certificates
- Fire equipment maintenance records
- Accident reports
- Chemical list and MSDS for each chemical
- Health and safety policy
- Potable water testing certificates

Any other comments: None.

	⊠Yes
A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose	□No



and are these communicated to workers?	Details: The facility has general health & safety and Occupational Health & Safety policy and procedures which are fit for purposes and these policies are communicated through orientation training.
B: Are the policies included in workers'	⊠ Yes
manuals?	□No
	Details: The facility provides workers manual to the workers where all the policies and applicable govt. law are included.
C: Are there any structural additions	Yes
without required permits/inspections (e.g. floors added)?	⊠ No
(e.g. 110013 added) ?	Details: No additional structures were found without building construction approval.
D: Are visitors to the site informed on	
H&S and provided with personal protective equipment	☐ No Details: All the visitors to the site are informed on H&S and provided with personal protective equipment where necessary.
E: Is a medical room or medical facility	⊠ Yes
provided for workers?	□No
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	Please give details: The facility has medical facility for the employees. Equipment's are provided as per legal requirements.
F: Is there a doctor or nurse on site or	
there is easy access to first aider/ trained medical aid?	□No
	Facility has 02 appointed Doctor 01 Nurse and 04 Medical assistant who are available in working time of the facility. They also arranged monthly first aid training with first aider. Last training was on 02 November 2022 with 61 participants.
G: Where the facility provides worker	∑ Yes
transport - is it fit for purpose, safe, maintained and operated by	□ No
competent persons e.g. buses and other vehicles?	Please give details: Facility provides transport facility to the employees.
H: Is secure personal storage space	
provided for workers in their living space and is it fit for purpose?	□No
, , , , , , , , , , , , , , , , , , , ,	Details: The facility provides personal storage space for all the employees, and they are fit for purposes.



I: Are H&S Risk assessments conducted (including evaluating the arrangements	□No
for workers doing overtime e.g. driving after a long shift) and are there controls	Details: Risk assessment was conducted according to law. Last risk assessment was conducted on 25 August 2022.
to reduce identified risk?	
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and	□No
disposal of natural resources?	Please describe:
	The facility management has conducted noise and air quality assessment as required by law. The assessments were done by Greentech on 22 August 2022.
K: Is the site meeting its customer requirements on environmental standards, including the use of banned	□No
chemicals?	Please describe: The facility meets all legal obligations on environmental requirements including required permits for use and disposal of natural resources like gas, water etc.
	The facility management has conducted wastewater test. The test was done by Burau Veritas on 20 June 2022.



Non-compliance:			
Objective evidence observed: (where relevant please add photo numbers) 1. Through facility visit NC photo: 01			
2. Through facility visit NC photo: 02			



Description of non–comp

NC against ETI
NC against Local Law
□ NC against customer code:

It was noted through facility visit, review of approved plant layout and management interview that the approved layout plan found mismatched with current floor use. The approved layout plan shows the staff dining areas at shed 06 which is missing and there storing few civil constructional materials and currently staff dining area found at $2^{\rm nd}$ floor of building-03 which is not mentioned in approved layout plan.

3. Through document review and management interview.

Local law and/or ETI requirement

Working condition are safe and hygienic, ETI Base Code 3.1:

A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

In accordance with Bangladesh Labour Rules 2015, Rule 353 (1)

Before use, change or expansion of any houses, building or premises as factory, approval in writing of the inspector general or any officer empowered by him shall be taken. Provided, however, that the inspector general or any officer empowered by him shall not sanction any approval without any inspection on the spot.

Recommended corrective action:

It is recommended that facility should ensure proper layout plan accordingly.

Observation:		
Description of observation: None observed	Objective evidence observed:	
Local law or ETI requirement: Not applicable	None observed	
Comments: None	None observed	

Good Examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed



4: Child Labour Shall Not Be Used

4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility has established a practice that they will never employ and use any child labour.
- The facility verifies all workers' original national ID card, birth certificate, school certificate etc. at the time of recruitment and keeps the photocopies of workers' ID cards, birth certificate in their personal files.
- Facility verifies the workers age through registered doctors.
- Sampling basis employees' personal files was taken for review. Each employee file included a bio-data sheet.
- Recent photo, birth registration certificate / photo-copied national identification card and other documents.
- There was no child or young employee observed in the facility.
- Age of youngest worker found 19 years.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Recruitment policy
- Policy on No-Child labour
- Personal file including Birth certificate, primary/secondary education certificate, national ID card, etc. of sample employees
- Age verification documents

A: Legal age of employment:	18
B: Age of youngest worker found:	19 years
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No
D: % of under 18's at this site (of total workers)	0 %



E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety) E1: If yes, give details: Not applicable as the facility did not recruit workers under 18 ages.			
Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable	Objective evidence observed: (Where relevant please add photo numbers) None observed		
Recommended corrective action: Not applicable			
Observation:			
Description of observation: None observed	Objective evidence observed:		
Local law or ETI requirement: Not applicable			
Comments: None	None observed		
Good Examples observed:			
Description of Good Example (GE):	Objective Evidence		
None observed	Observed: None observed		



5: Living Wages are paid

5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

FTI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility is providing more than local legal minimum wage BDT 8000/month for all the employees.
- Time keeping system is electronic face detection and card punch.
- All workers are provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- Benefits of paid, annual leave; maternity benefit to appropriate workers.
- All social insurance payments were passed on to the relevant authorities in a timely manner.
- Employees are aware of their minimum wage.
- The payment done by Mobile financing system.
- Wages have been recorded according to documents checked.
- There are some good practices by the facility; see below Good Example section.
- Salary sheet and timecard review: November 2021– October 2022.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Salary sheet review
- Overtime payment record review
- Payslip review
- Attendance register review
- Production record review
- Maintenance register review
- Maternity benefit register review
- Leave record review
- Final settlement record review



Non-compliance:			
Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed	Objective evidence observed: (Where relevant please add photo numbers)		
Local law and/or ETI requirement: Not applicable	None observed		
Recommended corrective action: Not applicable			

Observation:		
Description of observation: None observed	Objective evidence observed:	
Local law or ETI requirement: Not applicable	None observed	
Comments: None	Notic observed	

Good Examples observed:

Description of Good Example (GE):

- Facility provides attendance bonus to all employees as per company policy.
- Facility has a free medical consultancy to family members of their worker.

Objective Evidence Observed:

Document review (salary sheet), management and worker interview.

Summary Information

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 08 hours per day 48 hours per week 208 hours per month	A1: 08 hours per day 48 hours per week 208 hours per month (For all sample months)	A2: Yes No (Not mandatory by Local Law)
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	As per Circular on 06 November 2022 from Bangladesh	02 hours/day, 12 hours/week in October 2022	B2: ☐ Yes ☒ No



	Labour and Employment Ministry; Facility can do 4 hours overtime in a day and 24 hours overtime in a week with the consent of employees which is valid from 17 October 2022 to 16 April 2023.	(Current Paid Month) 02 hours/day, 12 hours/week in May 2022 (Random Month) 02 hours/day, 12 hours/week in December 2021 (Random month).	(Not mandatory by Local Law)
C: wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: BDT 8000.00 per month	C1: BDT 8000 in the month of October 2022	C2: Yes No (Not mandatory by Local Law)
D: overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Per hour 200% of basic hourly rate	D1: Per hour 200% of basic hourly rate	D2: Yes No (Not mandatory by Local Law)

	Wages analysis: (Click here to return to Key Information)
A: Were accurate records shown at the first request?	⊠ Yes □ No
If No , why not?	Not applicable
B: Sample Size Checked (State number of worker records checked and from which weeks/months - should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	75 samples from October 2022 (Currently Paid Month) 75 samples from May 2022 (Random Month) 75 samples from December 2021 (Random Month)



C: Are there different legal minimum wage grades? If Yes , please specify all.	⊠ Yes □ No	C1: If Yes , please give details: The Government announced pay structure on 24th January 2019 for the workers of the Garments Industries with effect from December 2018.						
		Grades	Basic wage (BDT)	House rent (50% × basic) (BDT)	Meal (BDT)	Medical (BDT)	Travel (BDT)	Gross monthly wage (BDT)
		Grade 1	10938	5469	900	600	350	18257
		Grade 2	9044	4522	900	600	350	15416
		Grade 3	5330	2665	900	600	350	9845
		Grade 4	4998	2499	900	600	350	9347
		Grade 5	4683	2342	900	600	350	8875
		Grade 6	4380	2190	900	600	350	8420
		Grade 7	4100	2050	900	600	350	8000
		Apprentice	2750	1375	900	600	350	5975
D: If there are different legal minimum grades, are all workers graded and paid correctly?	∑ Yes □ No □ N/A	D1: If No , please give details: Not applicable						
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below legal min Meet Above	E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. Lowest gross salary is 8000.00 BDT In the Month of October 2022 from sample employees						
F: Please indicate the breakdown of workforce per earnings:		F1: 0 % of workforce earning under minimum wage F2: 10 % of workforce earning minimum wage F3: 90 % of workforce earning above minimum wage						
		75 samples from October 2022 (Currently Paid Month) 75 samples from May 2022 (Random Month) 75 samples from December 2021 (Random Month)						
F: Bonus scheme found: Please specify details:	Bonus Scheme found: Note: full time employees and please state hour / week / month etc. Festival bonus: Facility provides festival bonus to all employees as per company policy.							
H: What deductions are required by law e.g. social insurance? Please state all types:	As per section 125 of the Bangladesh Labour Law, 2006, facility may deduct wages for un-authorized absence, for fines, housing facility, advance payments, loans, income tax, provident fund, etc. As per Bangladesh Stamp Act 1899 (Amendment 2022) factory may deduct BDT 20 for Government Revenue Stamp.							



I: Have these deductions been made? Please list all deductions that have/have not been	Yes Please list all deductions that have been made.		Deduction is only made for un-authorized absent	
made.		Please list all deductions that have not been made.	 Housing facility, Loans, Income tax, Fines, Provident fund which is done as per law. etc. 	
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No		K1: Type Poor record keeping Isolated incident Repeated occurrence:	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	∑ Yes ☐ No L1: Pleas scenario	_	lity shows all real records which reflect all	
M: Is there a defined living wage: This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Facility o			
If yes, what was the calculation method used.	Asia Fl	Anker Benchmarks oor Wage s provided by Unions Wage Foundation UK ear Wage Ladder		



	Fairtrade Foundation Other – please give details: Not applicable
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☐ Yes ☐ No N1: Please give details: There are no periodic reviews of wages.
O: Are workers paid in a timely manner in line with local law?	Yes No All employees are paid within 07 working day of the following month. Last payment was done on 06 November 2022 by mobile financing system.
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Through payroll records review and employee's interviews' interview, it was confirmed that equal rates are being paid for equal work.
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☑ Other Q1: If other, please explain: All workers are paid by mobile financing system.



6: Working Hours are not Excessive

6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

FTI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Through employees' interview, overtime is voluntary.
- Time keeping system is electronic face detection and card punch.
- All overtime is compensated at a premium rate for all employees.
- Facility has weekly holiday on Friday, only Knitting section workers get one day off in a week according with roaster basis.
- Salary sheet and timecard review: November 2021 to October 2022.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Employees' interviews
- Management interview
- Local laws
- Facility policy on working hours



- Salary sheet
- Payslip
- Job card
- Attendance register
- Production record
- Quality and production records to cross check hours

Any other comments: Nor	10	
	Non-compliance:	
1. Description of non-com NC against ETI/Addition customer code: None obs	nal Elements 🗌 NC against Local Law 🗌 NC against	Objective evidence observed:
Local law and/or ETI requi	rement: Not applicable	None observed
Recommended corrective	e action: None	
	Observation:	
Description of observation	: None observed	Objective evidence observed:
Local law or ETI requireme	nt: Not applicable	None observed
Comments: None		
	Good Examples observed:	
Description of Good Exam	nple (GE): None observed	Objective evidence observed: None observed
Working hours' analysis		-
	Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)	
Systems & Processes		
A. What timekeeping systems are used: time card etc.	Describe: Card punch & face detection system	
B: Is sample size same as in wages section?		



C: Are standard/contracted working hours defined in all contracts/employment agreements?	⊠ Yes □ No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details:			
D: Are there any other types of	☐ Yes ☑ No	D1: If YES, please complete as appropriate:			
contracts/employment agreements used?		□ 0 hrs □ Part time □ Variable hrs □ Other			
		If "Other", Please define:			
		Not applicable			
E. Do any standard/contracted working hours defined in	☐ Yes ☑ No	E1: If yes, please detail hours, %, types of workers affected and frequency			
contracts/employment agreements exceed 48 hours per week?		Please give details: Not applicable			
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law? Yes No			
	Maximum numbe	per of days worked without a day off (in sample):			
	06 Days				
Standard/Contracted Ho	ours worked				
G: Were standard working hours over 48 hours per week found?	☐ Yes ☑ No	G1: If yes, % of workers & frequency:			
Tioois per week toolidy		Not applicable			
H: Any local waivers/local law or permissions which allow averaging/ annualised hours for this site?	⊠ Yes □ No	H1: If yes, please give details: As per Circular on 06 November 2022 from Bangladesh Labour and Employment Ministry; Facility can do 4 hours overtime in a day and 24 hours overtime in a week with the consent of employees which is valid from 17 October 2022 to 16 April 2023. •OT should be paid at the rate of 200% of regular WH. •Overtime should be voluntary.			



		 Weekly day off to be ensured. BLL 2006, Amendment 2018 and BLR 2015 should be followed. 		
Overtime Hours worked				
I: Actual overtime hours	Highest OT hours:			
worked in sample (State per day/week/month)	02 hours/day, 12 hours/week in October 2022 (Current Paid Month) 02 hours/day, 12 hours/week in May 2022 (Random Month) 02 hours/day, 12 hours/week in December 2021 (Random month).			
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No			
K: Approximate percentage of total workers on highest overtime hours:	80%			
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Based on employees' interviews, employee can do overtime as per their willingness and it's not mandatory. Facility management never forces employees to do overtime.		
Overtime Premiums				
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 200% of Standard wages.		
N: Is overtime paid at a premium?	∑ Yes □ No	N1: If yes, please describe % of workers & frequency: Overtime payments for employees are as per legal requirement. 100% employees were getting overtime premium (200% of basic wage) as per legal requirement.		
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please	no/low overtime p	pay (May be standard wages above minimum legal wage, with remium) rgaining agreements		



complete the boxes where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	Not applicable		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes	 ✓ Overtime is voluntary □ Onsite Collective bargaining allows 60+ hours/week □ Safeguards are in place to protect worker's health and safety □ Site can demonstrate exceptional circumstances □ Other reasons (please specify) 		
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
	As per Circular on 06 November 2022 from Bangladesh Labour and Employment Ministry; Facility can do 4 hours overtime in a day and 24 hours overtime in a week with the consent of employees which is valid from 17 October 2022 to 16 April 2023.		
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No ☐ Q1: If yes, please give details: Not Applicable		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☐ No		



7: No Discrimination is practiced

7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
- There was no evidence of sexual harassment.
- There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases.
- The factory provides the same wage amount to all employees of the same rank.
- There is no restriction for formation of trade union in the factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Policy of Anti-Discrimination.
- Recruitment policy.
- Training record.
- Termination records.
- Female employee rights

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:93 % A2: Female07 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	0 No such women is present in this facility.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	 ☐ Hiring ☐ Compensation ☐ Access to training ☐ Promotion ☐ Termination or retirement ☒ No evidence of discrimination found



	C1: Please give details: No such evidence found.			
Professional Development				
A: What type of training and development are available for workers?	Orientation Training First Aid Training PPE Training Chemical Handling Training Fire Fighting Training Health & Safety training Mid-level management Training Aids/HIV Training Chemical Handling Training Wastage handling Training Grievance Training Environmental Health & safety Training			
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? If no, please give details:				
	Non–compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed Objective evidence observed:				
Local law and/or ETI requirement: Not ap	None observed			
Recommended corrective action: None				
	Observation:			
Description of observation: None observe	Description of observation: None observed Objective evidence			
Local law or ETI requirement: Not applica	observed: None observed			
Comments: None				
G	Good Examples observed:			
Description of Good Example (GE): None	observed	Objective evidence observed: None observed		



8: Regular Employment Is Provided

8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- All employees were recruited by the factory directly.
- No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified by the auditors.
- No subcontractors were used.
- All employees are getting signed labour contract and ID card during their recruitment.
- Facility maintains service books for all employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Recruitment policy.
- Employees personal file.
- Appointment letter.
- Employee service book.
- New employee joining register.



Non-compliance:				
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable	Objective evidence observed: None observed			
Recommended corrective action: None				
Observation:				

Good Examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed

Responsible Recruitment

Comments: None

Description of observation: None observed

Local law or ETI requirement: Not applicable

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	 ☐ Terms & Conditions presented ☐ Understood by workers ☐ Same as actual conditions A1: If any are unchecked, please describe finding and specific category(ies) of workers affected:
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	Yes No B1: If yes, please describe details and specific category(ies) of workers affected:

Objective evidence

observed:

None observed



C: If yes, check all that apply:	S A R P A S C N P V B B P A A A A A C A C C A C C C C C C C C C	Any transport costs betw	odging costs after employment offer veen work place and home er commencement of employment tation fees
D: If any checked, give details:	Not	applicable.	
country of which they are not a nation	nal oi		been engaged in a remunerated activity in a as purposely migrated on a temporary basis to in a remunerated activity
A: Type of work undertaken by migrant workers:		There are no migrant v	workers in the facility.
B: Please give details about recruitment agencies for migrant workers:		Not Applicable.	country recruitment agencies) used: utside of local country) recruitment oplicable.
C: Are migrant workers' voluntary deductions (such as for remittances confirmed in writing by the worker a is evidence of the transaction suppliby the facility to the worker?	ind	Yes No C1: Please describe finding: Not Applicable.	Yes No C1: Please describe finding: Not Applicable.
D: Are Any migrant workers in skilled technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	,	Yes No D1: If yes number and	example of roles: Not Applicable.



NON-EMPLOYEE WORKERS

Recruitment Fees:			
A: Are there any fees?	☐ Yes ☑ No		
B: If yes, check all that apply:	Serv App Rec Plac Skills Skills Cerl Mec Birth Any	cruitment / hiring fees vice fees plication costs commendation fees cement fees ministrative, overhead or processing fees ls tests riffications dical screenings ssports/ID's rk / resident permits h certificates ice clearance fees y transportation and lodging costs after employment offer y transport costs between work place and home y relocation costs after commencement of employment w hire training / orientation fees dical exam fees posit bonds or other deposits y other non-monetary assets her – please give details of applicable, no fees required	
C: If any checked, give details:	Not ap	plicable, no fees required	
		Agency Workers (if applicable) who are not directly paid by the site, but paid by the agency, Usually the and the wages of the individual workers are paid by the agency.)	
A: Number of agencies used (average):	d	A1: There is no agency worker in the facility. And names if available: Not Applicable	
B: Were agency workers' age / pay / hours included within the scope of this audit?		Yes No Not Applicable	
C: Were sufficient documents for agency workers available for review?		☐ Yes ☐ No Not Applicable	
D: Is there a legal contract / agreement with all agencie		☐ Yes ☐ No	
		D1: Please give details: Not applicable, site does not use agencies.	



E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details: Not applicable, site does not use agencies.
-	Contractors: erally individuals who supply several workers to a site. Usually the contractors

Contractors: Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:	
B: If Yes , how many workers supplied by contractors?	Not applicable	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: Not applicable, No contractor on site	
D: If Yes , please give evidence for contractor workers being paid per law:	Not applicable	



8A: Sub-Contracting and Homeworking:

8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings) (Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

No Sub-contracting and Homeworking were used by this facility.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

If any processes are sub-contracted – please populate below boxes

Not applicable

Details:

- Shipment record
- Goods in and out register
- Production record
- Goods in and out gate pass / records

Non–compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: None	Objective evidence observed: None observed



Observation:				
Description of observation: None ob	oserved			Objective evidence
Local law or ETI requirement: Not applicable			None observed	
Comments: None				
	Good Examples ob	served:		
Description of Good Example (GE): None observed			(Objective evidence observed: None observed
Summary of sub-contracting - if applicable Not Applicable please x				
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:			
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise d	etails:		
C: Number of sub- contractors/agents used:				
D: Is there a site policy on sub- contracting?	Yes No D1: If Yes , summarise d	etails:		
E: What checks are in place to ensure no child labour is being used and work is safe?				
Summary of homeworking – if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If Yes , summarise d	etails:		
B: Number of homeworkers	B1: Male:	B2: Female	:	Total:
C: Are homeworkers employed direct or through agents?	☐ Directly ☐ Through Agents		C1: If through	ugh agents, number of



D: Is there a site policy on homeworking?	☐ Yes ☐ No	
E: How does the site ensure worker hours and pay meet local laws for homeworkers?		
F: What processes are carried out by homeworkers?		
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details:	
H: Are full records of homeworkers available at the site?	Yes No	



9: No Harsh or Inhumane Treatment is allowed

9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please describe: Facility has an open channel for reporting any violations of labour standard which is posted in the notice board. The facility has a designated channel to conduct grievance handling procedure.
B: If Yes , are workers aware of these channels and have access? Please give details.	All the workers are aware of these channels and have full access to these channels. Facility also has a grievance handling procedure posted with every complaint box.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Facility has posted hotline & provided grievance box in toilet area.
D: Which of the following groups is there a grievance mechanism in place for?	 ✓ Workers ☐ Communities ☐ Suppliers ☐ Other D1: Please give details: Employee can place their grievance verbally or in written. Employee can also keep their identity confidential if required.
E: Are there any open disputes?	Yes No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	∑ Yes ☐ No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	☐ Yes ☐ No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	



I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	⊠ No
disciplinary purposes (see wages	11: If yes, please give details
section)?	

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility has established anti-harassment or inhumane treatment policy. The policy states that physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.
- Through the factory management and employees' interviews, it was noted that no physical abuse happened in the factory.
- There is an internal process for grievance, which is through grievance box where an employee can report any grievances (harassment, discrimination etc.) anonymously, any received complaint will be handled by management, without any reprisal for the worker in question.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Anti-Harassment policy
- Grievance box open register
- Orientation training record

Non-compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not applicable Recommended corrective action: None	Objective evidence observed: None observed		

Observation:	
Description of observation: None observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	None observed
Comments: None	



Good Examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed



10 A: Entitlement to Work and Immigration

10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Only employees with a legal right to work shall be employed or used by the factory.
- The youngest age was 19 years old from sample employees.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Factory recruitment policy.
- Employees personal file.

Non-compliance:	
customer code: None observed	Objective evidence observed: None observed
Local law and/or ETI requirement: Not applicable	
Recommended corrective action: None	

Observation:	
Description of observation: None observed	Objective evidence observed:
Local law or ETI requirement: Not applicable	None observed
Comments: None	



Good examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed



10 B 2: Environment 2-pillar

10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The facility prepared an environmental policy and procedure.
- The facility disposes all solid waste in a segregated area with proper level and identification.
- The facility also provides awareness training to all related personnel.
- Solid waste has been handed over to licensee vendor S.M. Enterprise which contract start on 01 July 2020 and end until the close of contact.
- Facility conducted Wastewater test on 20 June 2022 from Bureau Veritas.
- Facility conducted air emission and noise level test on 22 August 2022 from Greentech.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Environment policy
- Wastage management policy.
- Air emission and noise level test reports

Non-compliance:		
Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: None observed	Objective evidence observed: None observed	
Local law and/or ETI requirement: Not applicable Recommended corrective action: None		
Observation:		



Comments: None

Description of observation: None observed Objective evidence observed: Local law or ETI requirement: Not applicable

None observed

Good examples observed:	
Description of Good Example (GE): None observed	Objective evidence observed: None observed

Other findings

Other Findings Outside the Scope of the Code

None observed

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None



Appendix 1

Code.

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

NOTE: The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

Instruction to Audit Company: fill in the relevant clauses from the Customer Supplier Code - where applicable.

protection.	
ETI Code / Additional Elements	Customer's Supplier Code equivalent
0.A. Universal Rights covering UNGP	0.A. Universal Rights covering UNGP
 O.A. Guidance for Observations O.A. 1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers. O.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights O.A.3 Businesses shall identify their stakeholders and salient issues. O.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights. O.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation. O.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. 	
0.B. Management Systems & Code Implementation	0.B. Management Systems & Code Implementation
0.1 Suppliers are expected to implement and maintain systems for delivering compliance to this	



0.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code. 0.3 Suppliers are expected to communicate this Code to all employees. 0.4 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.	
ETI 1. Forced Labour	ETI 1. Forced Labour
1.1 There is no forced, bonded or involuntary prison labour. 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.	
ETI 2. Freedom of association and the right to collective bargaining are respected	ETI 2. Freedom of association and the right to collective bargaining are respected
2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively. 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities. 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.	
ETI 3. Working conditions are safe and hygienic	ETI 3. Working conditions are safe and hygienic
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers. 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.	



3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.	
ETI 4. Child labour shall not be used	ETI 4. Child labour shall not be used
 4.1 There shall be no new recruitment of child labour. 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions. 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards. 	
ETI 5. Living wages are paid	ETI 5. Living wages are paid
5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.	
ETI 6. Working Hours are not excessive	ETI 6. Working Hours are not excessive
 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards. 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 	

- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7 day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7 day period only in exceptional circumstances where **all** of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7 day period or, where allowed by national law, 2 days off in every 14 day period.

ETI 7. No discrimination is practised

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

ETI 8. Regular employment is provided

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or

ETI 7. No discrimination is practised

ETI 8. Regular employment is provided



provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment. Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements. 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation. 8.5 Employment agencies must only supply workers registered with them. 8.6 Workers pay no recruitment fee at any stage of the recruitment process. 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers. 8A: Sub-Contracting and Homeworking 8A: Sub-Contracting and Homeworking 8A.1 There should be no sub-contracting unless previously agreed with the main client. 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing. ETI 9. No harsh or inhumane treatment is allowed ETI 9. No harsh or inhumane treatment is allowed 9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements: 9.2 companies should provide access to a confidential grievance mechanism for all workers 10. Other Issue areas: 10A: Entitlement to Work and **Immigration Additional Elements** 10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation. 10. Other issue areas 10B2: Environment 2-Pillar



10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

SMETA Extra Sections for 4 Pillar Audit:	SMETA Extra Sections for 4 Pillar Audit:
Environment Section	Environment Section
B.4. Compliance Requirements 1084.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards. 1084.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc. 1084.3 Businesses shall be aware of their end client's environmental standards/code requirements 1084.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers. 1084.5 Suppliers shall be aware of the significant environmental impact of their site and its processes. 1084.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details). 1084.7 Businesses shall make continuous improvements in their environmental performance. 1084.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation 1084.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance. 84. Guidance for Observations 1084.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor. 1084.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.	
Business Practices Section	



10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning Business Ethics

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented.



Photo Form

Non-Compliance photos:







NC Photo 02: Aisle found partially blocked

Nil

N/A

General facility tour photos:



Facility Name



Facility Main Gate



Facility Building



Security Check Post

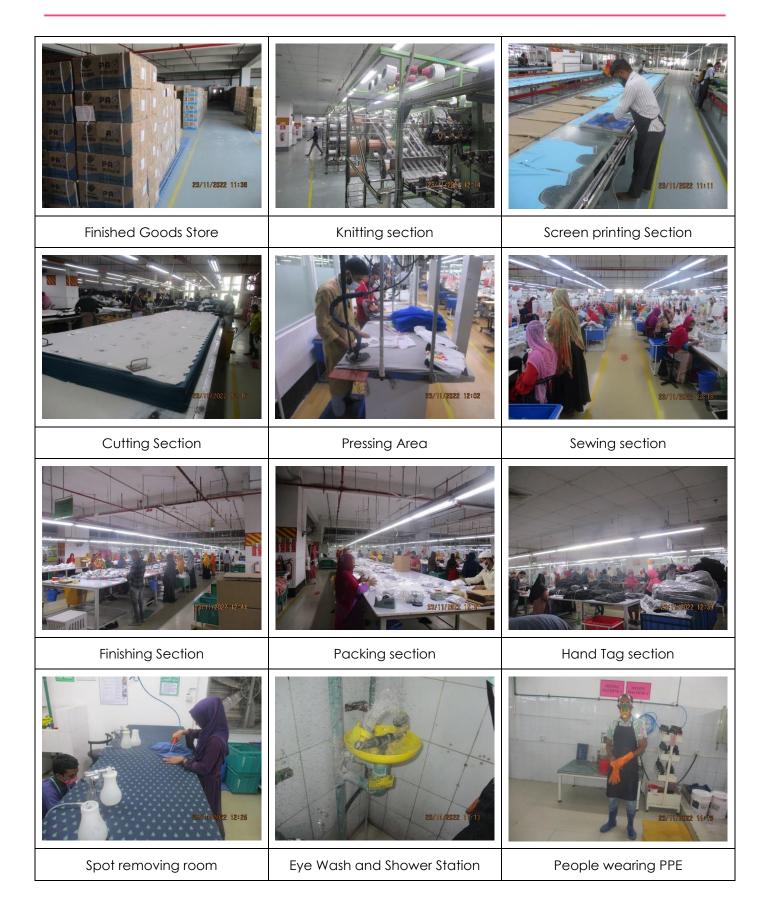


Fabric Store

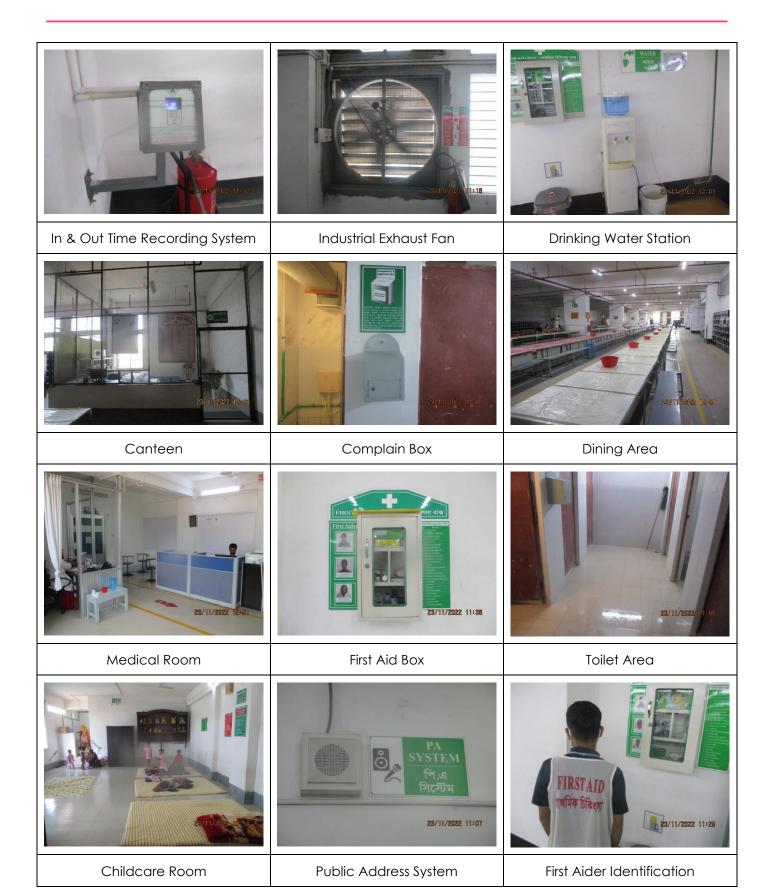


Accessories Store

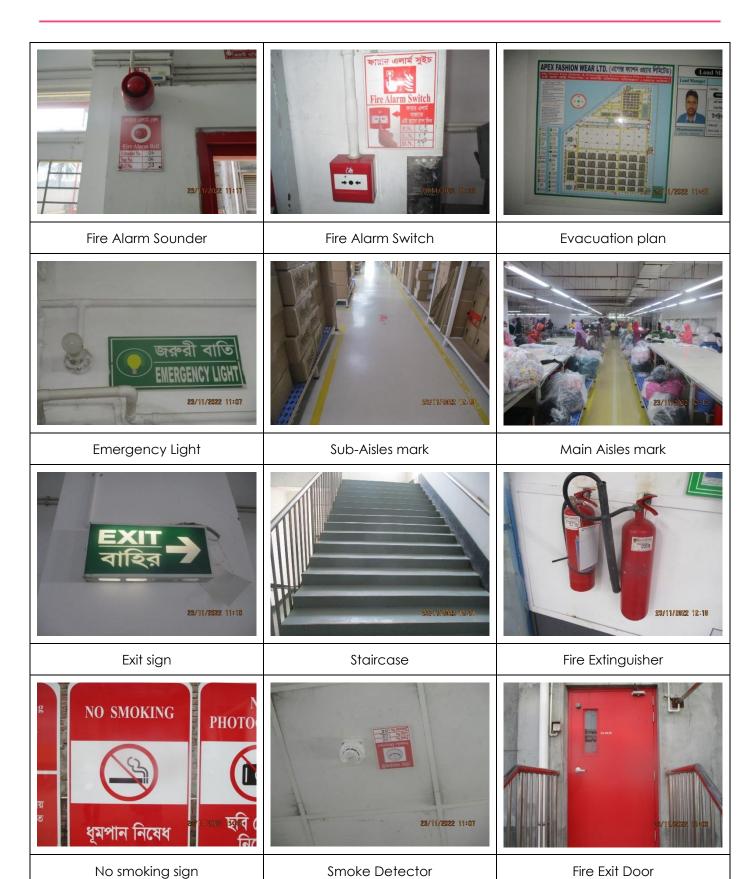




















Fire Hose Cabinet

Fire hose demonstration

Firefighting Equipment







Firefighting Team Member Identification

Rescue Team Member Identification

Fire Detection Control Panel







Fire Hydrant Pump

ETP

Compressor







Electrical Distribution Board

Generator

Boiler









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You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

 $http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw_3d_3d$

Click here for Supplier (B) members:

 $http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d$

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP